

Terms of purchase

1 Seller

All goods are sold through registered company **314, razvoj vgradnih sistemov, d.o.o.** (our GmbH, LTD ...) with address **Podbreznik 15, 8000 Novo mesto, Slovenia**. Company VAT number is **26256649**. EU companies usually have country code before the number, but the company is not a taxable person.

2 Prices

All prices stated on the website are without tax. Buyers from EU countries do not pay any tax (Article 287 of EU Directive 2006/112/EC). Buyers outside EU are charged tax at their customs.

3 Payment

On the website buyers can choose between two currencies (value commission can be avoided) but **formal currency is Euro**. CN23 (on shipping label) is filled out with real prices in Euro.

SEPA transfer details: IBAN: LT75 3250 0029 7524 4605 BIC: REVOLT21XXX

Since the manufacturing time and labour required is the same for each item there is no volume discount available. Only discount is constant price for shipping and handling per order.

4 Goods

Goods are premade and made-to-order. All goods come with 1 year warranty that starts 2 weeks after purchase date (due to delivery delay). Warranty is limited: mechanical damage is excluded. To receive new item, buyer must return defective.

5 Quality

All goods are tested at least 2 times: at assembly time and before shipping. All goods include and are made of genuine parts.

6 Packaging

There is no formal retail, bulk or OEM package available. Despite that goods are wrapped inside envelope or box to reduce damages between each other during transport. Software and manuals are available online.

7 Delivery

Premade goods are shipped within 2 days. Delivery could take up to 1 week (EU) and 2 weeks (overseas), but it may take up to 3 weeks (outside EU). It is customer responsibility to track and report unsuccessful delivery. For delivery we use members of Universal Postal Union.